

# Heads up: UK Online Safety Act Compliance

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From Substack S&E <no-reply@substack.com>

To [REDACTED]

Date Tuesday, 25 November 2025 at 21:26

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Hello,

We wanted to give you a quick heads-up that in order to comply with new UK government requirements under the [Online Safety Act](#), Substack is introducing age verification steps for those in the UK. Readers can still browse Substack without verifying, but some posts and features may be hidden or limited.

## Here's what to know:

- **Your connection with your subscribers won't change.** The way you publish content for your audience remains the same. If any content is flagged as potentially harmful, subscribers who have not already completed the age verification process will see a notice explaining that age verification is required before viewing it, either on the website or in the Substack app. Your email list, publishing process, and relationship with your readers are not affected.
- **Paid subscribers are already verified.** Anyone with a credit card on file (for example, paid subscribers) is already considered verified—no extra steps are needed.
- **Many readers are already verified.** Because all online platforms must implement age verification in your country, some users may have already completed this through Stripe or Persona and won't need to do it again.
- **Your data is private.** The verification process is secure and handled by trusted providers like Stripe and Persona.

We're complying with the Online Safety Act and are working to make this transition as smooth as possible for everyone. Please visit [our policy page](#) for more information on how the Online Safety Act may impact your content.

You can check your verification status [here](#). If you'd like to encourage your subscribers in the UK to verify their age and avoid any interruptions, you can share the following message:

The UK's **Online Safety Act is requiring platforms** like Substack to introduce age verification for readers.

Verifying your age helps unlock the full Substack experience. It's optional, but if you don't verify, you may see some posts hidden or

have limited access to features like Chat, DMs, and livestreams.  
The process is secure and handled by trusted providers like Stripe and Persona.

To avoid any interruptions in seeing the great stuff on Substack, make sure you verify your age. For details on how to verify your age, or if you have questions, please visit Substack's [support page](#).

Thanks for everything you do to help make Substack the home for great culture,

Standards and Enforcement @ Substack

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